



# PenTex ENERGY

## Rebate Program

PenTex Energy offers our members free in-home energy audits. A PenTex Energy efficiency expert will visit your home and make energy saving recommendations. To schedule your in-home energy audit, call our offices at (940) 759-2211. In addition to in-home energy audits, we offer rebates for the following products and services:

PenTex Energy encourages you to start saving today with one or more of the following rebate incentives:

**HVAC Tune-up Rebate Program**  
**High Efficiency Heat Pump**  
**In-Home Energy Audit**  
**Ceiling Insulation - Rebate Qualifications Apply**

PenTex Energy rebates are available for qualifying purchases and/or services. The PenTex Energy Rebate Program is limited and rebates will be processed on a first-come, first-served basis. When funds have been depleted, the PenTex Energy Rebate Program will no longer be available. Members must submit all required documentation to be eligible for rebates.

PenTex Energy reserves the right to inspect the member's property and equipment associated with a rebate request to determine eligibility. PenTex Energy is not a party to any agreement between the member and any service provider hired by the member to install equipment (i.e. high efficiency heat pumps) or to perform services (i.e., HVAC tune-ups) in order to qualify for a rebate. The member and such service provider are solely responsible for satisfying rebate eligibility requirements.

To apply for any of our PenTex Energy Rebates, please read and complete our application. Please submit the application and all required documentation to [john.walterscheid@pentex.com](mailto:john.walterscheid@pentex.com) or mail to:

**PenTex Energy**  
**Attn: John Walterscheid**  
**P.O. Box 530**  
**Muenster, TX 76252-0530**

For questions, or to schedule a free Energy Audit please call (940) 759-5127

\*If an additional audit is requested at the same residence within a 12-month span, there may be a \$25 fee added to your bill for the second energy audit. If you schedule an audit and you are not at your home when our auditors arrive for the appointment, a trip charge of \$30 may be added to your bill.

# Application for High Efficiency Heat Pump Rebate

Members who have recently replaced HVAC equipment with a new High Efficiency Heat Pump or have installed a new construction High Efficiency Heat Pump at their residence may be eligible to receive a rebate.

A High Efficiency Heat Pump with a minimum 18 SEER and 10.0HSPF (or higher) rating is eligible for a \$500 rebate.

These program rebates apply for the replacement of existing HVAC equipment at any residential home (including mobile homes) and new home construction. The member must obtain a certificate of product ratings with the Air-Conditioning Heating and Refrigeration Institute (AHRI) designation. The AHRI reference number, date and certificate number of the qualifying installation from the member's contractor must be presented to PenTex Energy for verification purposes. The model and serial numbers must be on the receipt from the HVAC contractor. Please contact PenTex Energy prior to any High Efficiency Heat Pump purchase to verify availability of rebates remaining for a particular program year or if you have any questions about the High Efficiency Heat Pump Rebate program concerning rules and qualifications. To qualify for the Heat Pump Rebate, the installation of qualified HVAC equipment must be at a primary residential location receiving electric service from PenTex Energy. PenTex Energy reserves the right to do a post installation inspection of equipment or services.

This rebate is not applicable for homes that use natural gas, propane or another fuel source other than electricity as their source for heating.

Member Name (as it appears on your PenTex Energy bill(s))	Member Phone Number
Member Service Complete Address	Member Account Number
Member Signature	Date
Date of Installation and Total Cost of Unit	Brand
Heat Pump Model Number	Heat Pump Serial Number
Heat Pump HSPF Rating	Heat Pump SEER Rating
Company Name	Installer Signature

# PenTex Energy Rebate Applications

Member Name (as it appears on your PenTex Energy bill(s))	Member Phone Number
Member Service Complete Address	Member Account Number
Member Signature	Date

Residential members may be eligible to be reimbursed up to \$100.00 for the invoiced price of an HVAC tune-up (**1 tune-up per calendar year**) performed by a qualified service professional on or after January 1 of current year.

A HVAC tune up includes: checking and correcting the unit's refrigerant pressure and tubing, checking and adjusting belt tension, cleaning and lubricating the indoor blower unit, replacing filters, cleaning inside the "A" coil, and checking the thermostat, wiring, and other electric parts.

**A copy of the receipt from a qualified contractor stating that the work above was completed must be provided to the Member, including model # of system and age of the system.**

## HVAC Tune-up

Service Date	Service Cost
Company Name	Technician Signature
Brand of system	Age of system
Seer rating	Type of system ( heat pump, mini split, conventional AC )

## Ceiling Insulation Rebate

PenTex Energy members who received a free PenTex Energy audit and given the recommendation to add insulation could qualify for the PenTex Energy Ceiling Insulation Rebate. Ceiling insulation levels vary greatly depending on the age of the home, type of insulation, and activity in the attic (*i.e.*, using the attic for storage and HVAC/Heat Pump equipment).

To be eligible for this rebate, the existing insulation must be less than or equal to R11 (6 inches of insulation or less) and must be improved to R49 or greater (approximately 19 inches). Incentive rebates for this program are limited to ceiling insulation upgrades for single family homes and not for mobile homes or multi-family structures. Rebates for the Ceiling Insulation Rebate Program can be submitted after the installation was completed at the PenTex member's primary residence in accordance with the preceding requirements. **PenTex Energy reserves the right to do a post installation inspection of the insulation added prior to remittance of the Ceiling Insulation Rebate**

Contractor Company Name	Company Address
Contact Name	Contact Number
Beginning R Value & type of insulation found in attic.	Post Retrofit R Value:
Type of insulation added:	Total inches added:
Contractor Signature	Date