

PENTEX ENERGY

ALERTS & REMINDERS

Member Owner Name: _____

Member Number: _____

Delivery Methods Available:

Mobile Number: _____

Mobile Service Provider: _____

E-Mail Address: _____

- Text Message
- Email
- Push Notification (Mobile App)

Alert Events:

- Due Date Reminder
Remind me _____ day(s) before. (Days 1-10)
- Past Due Date Reminder – Alert me when due date has passed
- Account Profile Change – Alert me when the profile is updated
- Returned Check Alert – Alert me when a check is returned or rejected
- Payment Confirmation – Send me a confirmation when a payment is submitted
- Arrangement Due Date Reminder
Remind me _____ day(s) before the arrangement due date. (Days 1-10)

FlexPay Alerts:

Required:

- Low Balance Threshold: \$-_____
- Pending Auto Disconnect

Optional:

- Service Disconnected
- Service Reconnected
- Service Connected (for first time connection)
- Balance and Usage
- High Usage – Daily \$_____
- Low Usage – Daily \$_____